

Action Plan – Neighbourhood Policing

No.	Recommendation	Proposed Actions/Progress	Success Measures	Responsibility	Date
1	As part of its overall consultation and engagement strategy, Cleveland Police and the Council ensure a consistent approach to communications, including:-				
	a) a consistent approach to the use of social media by local neighbourhood teams, using the good practice that exists in the Force;	<ul style="list-style-type: none"> * Michael Beever carrying out training to every Sergeant led team in order to promote usage and corporate approach. * At least two members of staff are trained on each Sergeant led team * Morning meeting held at Stockton each day at 8.30am identifies any social media issues and direction to be given. This is to be maximised in order to improve public confidence/satisfaction by identifying crime trends, good news stories and crime prevention advice. 	<ul style="list-style-type: none"> • Two trained officers • Increase in usage 	C/Supt. Lang	
	b) the Council's Community Safety Manager and Police keep under review information sharing with the Council to ensure it remains effective and any changes in key contacts are communicated in a timely manner;	<p>Existing arrangements already in place. This is evidenced by following partnership meetings; Daily morning meeting, JAGS, PSG, TCG, Acquisitive crime, Key message document.</p> <ul style="list-style-type: none"> • Council to have identified Single Point of Contact in order that any changes can be passed through the council (Steve Hume) 	<ul style="list-style-type: none"> • Feedback from members • Reality checking of Cleveland Police "My Neighbourhood" website • Accurate contact details maintained 	C/Supt Lang Steve Hume	

	c) a recommendation to all Members that they keep up to date with changes in their local areas, including by accessing Cleveland Police's 'My Neighbourhood' website. A link to this should be included on the Council's intranet.	<ul style="list-style-type: none"> * Any staffing changes to be reported to council SPOC in order that councillors can be updated (Steve Hume). * Neighbourhood Teams to ensure that "My Neighbourhood" website is updated with current staff and ward prioritise and any changes are reflected immediately. * SSP to look into feasibility of getting direct link onto website for "My Neighbourhood" 	<ul style="list-style-type: none"> * Feedback from members * Reality checking of Cleveland Police "My Neighbourhood" website 	C/Supt Lang Steve Hume	
	d) following the election, all Members consider what, if any, additional, appropriate methods of communicating with their local police team are required.	<ul style="list-style-type: none"> *Councillors to be passed all details of Neighbourhood Officers for their wards through council SPOC (Steve Hume) * Arrange date when councillors can see meet Inspectors for their ward area to improve working relationship.(Potential date 9/9/15) 	<ul style="list-style-type: none"> *Confirmation from new councillors that information passed by Steve Hume *If meeting took place if wanted by new councillors 	C/Supt Lang Steve Hume	
2	Cleveland Police provide annual updates on the policing of Stockton Borough to all Members, and this take place using the existing update session when the Police and Crime Commissioner consults all Members on his Budget and Plan;	<ul style="list-style-type: none"> • On going arrangements already in place through PCC, SSP and Police Crime Panel 		C/Supt Lang	
3	a) the increased range of responsibilities of Integrated Neighbourhood Teams be noted, and that work to define and explain the revised role of neighbourhood policing be supported;	<ul style="list-style-type: none"> * On going review of Neighbourhood Policing currently on going. Further communication to be made when findings known. 		C/Supt Lang	

	b) all Members recognise the recent changes, and use their key role in communities to explain the role and capacity of local police teams	As above 3a			
4	a) the Housing and Community Safety Select Committee notes and values the work of the Community Safety Team, and Members should continue to receive regular ASB patrol updates from the community safety team and maintain links with their local ASB officer;	Support noted and welcomed. Regular patrol reports provided to all Cllr's including key contacts of ASB Officers for the respective areas. Action complete	Continuation of existing arrangements, at least one patrol report per month	Steve Hume	
	b) the Housing and Community Safety Select Committee notes and values the work of the Safer Stockton Partnership, and the importance of maintaining representation from all appropriate bodies.	SSP continues to meet every six weeks and partnership representation is monitored. The partnership currently benefits from strong support. Support noted and welcomed. Action complete	Maintain existing arrangements	Steve Hume	
5	The excellent partnership working between the Council and Cleveland Police be recognised and supported.	Support noted and welcomed. Action complete		All	
6	a) Cleveland Police regularly monitor and share with partners the Public Confidence Survey results and other related consultation feedback;	This is an ongoing process and is fed through the Police and Crime Panel on a quarterly basis	Quarterly figures provided to Police and Crime Panel	C/Supt Lang	

	b) Work be undertaken by the Police and Crime Panel to further understand changes in public confidence, expectations, and fear of crime issues.	Item has been highlighted to Chair of Police and Crime Panel (Cllr Norma Stephenson) due to be discussed on a forthcoming agenda. Matter to be referred to Panel for further consideration	Issue discussed by Panel More detailed understanding achieved	Cleveland Police and Crime Panel	July 2015
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